

Instructions for First-Time CATS Online Users

Step 1

The screenshot shows the Ohio University Credit Union website. At the top left is the logo with the text "OHIO UNIVERSITY CREDIT UNION" and "Serving you today. Building your tomorrow." Below the logo is the "CATS online banking & bill pay" section. It includes a "Member Number" field with the number "6397" displayed in a grid. Below this is a "LOGIN" button and a "First-Time User Enroll" link. A yellow arrow points to the "Enroll" link. To the right, there are navigation tabs for "rates", "products", and "youth & college". Below these is a section titled "Your online Credit Union serv" with a list of services: "- home loan calculators", "- rate tracker service", "- application", and "- education". Below the list is a "MortgageClick" logo with the text "Powered by Prime Alliance". At the bottom of the screenshot, there is a "Cat Chat" link with a question mark icon.

New users:

If you have not yet set up your security questions, please click on "Enroll" .

If you set up your security question during your account opening, please skip to the last page of these instructions.

Step 2

The screenshot shows the "First-Time User Enrollment" page. At the top is the Ohio University Credit Union logo. Below the logo is the title "First-Time User Enrollment". The main text reads: "Your CATS Online password is not the same as your debit card PIN. For assistance, please call or use the live 'Cat Chat' link below." Below this is the instruction "Enter your Member Number, Password, and Security Code below." There are three input fields: "Member Number:" (empty), "Password:" (empty), and "Security Code:" (with "9771" displayed in a grid). Below the Security Code field is another empty input field. At the bottom are three buttons: "SUBMIT", "RESET", and "CANCEL". At the very bottom is a "HOME | Cat Chat" link, where "Cat Chat" is circled. A yellow arrow points to the "Cat Chat" link. At the bottom left, there is contact information: "Contact us at 800-562-8420 Local 740-597-2800".

Enter your member number (you can find this on your new membership card).

Your password was discussed when you opened your account. Please contact us if you need assistance.

Enter the random Security Code shown to you here. In this example you would enter 9771.

Click on "Cat Chat" at any time to chat online with a credit union representative during business hours - or give us a call.

Please note: There is only one enrollment per member number. Primary and joint members must use the same password/security questions.

Step 3

OHIO
UNIVERSITY CREDIT UNION
Serving you today. Building your tomorrow.

First-Time User Enrollment

Security Questions
All fields are required

Question 1:
Use one of our questions: Answer:
Or create your own:

Question 2:
Use one of our questions: Answer:
Or create your own:

Question 3:
Use one of our questions: Answer:
Or create your own:

Question 4:
Use one of our questions: Answer:
Or create your own:

Question 5:
Use one of our questions: Answer:
Or create your own:

Security Image: (Minimum 6 characters)

Login Nickname: (4 - 20 characters) (optional)

SUBMIT **RESET** **CANCEL**

[HOME](#) | [Cat Chat](#)

You will need to set up **5 security questions and answers**. Use one of our questions or make up your own.

Security Image:
This a word that will be shown to you each time you log in. Choose something familiar to you. It can consist of letters and numbers.

Login Nickname is optional.
You would use this name in place of your member number when logging in.

Your enrollment process is complete. The following page contains login instructions.

Logging in once you have completed the security enrollment process

Step 1

home | branches & ATMs | sh

OHIO UNIVERSITY CREDIT UNION
Serving you today. Building your tomorrow.

CATS online banking & bill pay

Member Number

6397

For added security, we ask you to please enter the code displayed above into the text box below.

LOGIN

First-Time User Enroll

SCAM ALERT - Never give your account information to someone who contacts you by phone, email, or mail. Do not provide your account information to anyone who offers you a "too good to be true" deal. Do not provide your account information to anyone who asks you to provide your account information to someone who is not a representative of Ohio University Credit Union. Do not provide your account information to anyone who asks you to provide your account information to someone who is not a representative of Ohio University Credit Union. Do not provide your account information to anyone who asks you to provide your account information to someone who is not a representative of Ohio University Credit Union.

Enter your member number (or log in nickname if you set one up)

Enter the random number you see displayed in the box above. Then click on the orange "LOGIN".

Step 2

OHIO UNIVERSITY CREDIT UNION
Serving you today. Building your tomorrow.

Multi-Factor Authentication Sign On

Enter your Password below.

Password: What's this?

Security Image: bobcats

SUBMIT RESET CANCEL

Keep this Computer Registered
Unregister this Computer

e-Statements
Account statements will be posted within the e-Statements section of your account. Logging in acknowledges that you have read the electronic statements policy.

HOME | Cat Chat

Contact us at 800-562-6429 Local 740-557-2600

Enter your password.

You will be shown your special security word image.

You can choose to **"register" your computer**. This places a "cookie" on your computer so that we will recognize you and you will NOT have to answer a security question. This cookie will expire periodically so you will be asked a security question at that time—you can then re-register your computer.

Do not register computers in public places such as libraries, schools, etc.

Welcome to CATS Online!

New and used auto loans as low as 3.99%!

[Home](#) [Accounts](#) [Direct Deposit](#) [Transfer](#) [Check Withdrawal](#) [Pay Bills](#) [CUAlerts-NEW!](#) [e-Statements](#) [Statements](#) [Loan Application](#) [More Options](#) [CatChat](#) [Log Out](#)

Your e-mail address is: carlo@cubussolutions.com
[Click here to change...](#)

Cats Online Features

CUAlerts - Receive Account updates via email and/or text with CUAlerts - a new (and FREE) service from OUCU!

Accounts - View information about your current accounts.

Direct Deposit - View information about direct deposits to your accounts.

Transfer - Transfer funds between your accounts or your account and a different member's account.

Check Withdrawal - Withdraw funds and have the check mailed to you.

Statements - View your account history in statement format.

More Options - View tax information, stop payment, order checks, change password, or view/change your address.

Log Out - Log Out Cats Online

More Features

Pay Bills - Online Bill Pay has a new look!

Order Checks - Reorder checks for your checking account.

e-Statements - View your official monthly e-statement.

CatChat - Chat with a Member Service Representative online now! (During normal business hours)

Score Card Rewards - ScoreCard Merchandise and Travel Website

Account last logged on successfully: 05/26/2011 14:25:04

Contact us at 800-562-8420 Local 740-597-2800