

Wednesday, March 11, 2020

At OUCU, the safety and security of our members, employees and community has always been our top priority.

In light of the State of Emergency in Ohio, the closing of schools and universities and the cancellation of major events around the area, we are continually monitoring the COVID-19 coronavirus. We understand the impact that the outbreak is sure to have on the health of our community and local economy and want to assure our membership and the public that we are fully committed to protecting their medical and financial wellbeing during this time. OUCU has a business continuity plan in place in the case of a pandemic, natural disaster, or any other situation where business is not able to occur under normal conditions.

At this time we are following guidance from health experts and federal agencies, including the Center for Disease Control, and strongly encourage proper hand washing habits, making use of hand sanitizer, keeping hands away from the face and avoiding handshakes and other human contact to avoid exposure. We are proactively taking steps to disinfect our lobbies and other public spaces and reinforcing these same practices with our staff.

We strongly encourage our members to take advantage of our convenient digital banking services when possible, which will help minimize exposure while offering uninterrupted access to your accounts and funds. These include:

- OUCU's robust online banking platform, including direct deposit, bill pay services, online payments and transfers, fraud alerts and more
- OUCU's mobile banking app, available in the App Store and Google Play Store, offering access to online banking alongside mobile check deposit services.
- a nationwide ATM network - use our locator search on the OUCU website to find ATMs

Please rest assured that your funds are in good hands at OUCU should we experience a local COVID-19 outbreak.

Sincerely,

Cory Corrigan,
Chief Executive Officer, Ohio University Credit Union